

A post webinar email from Dr John with loads of great points.



From: Dr. John Austin drjohnaustin@reachingresults.com
Sent: Friday, May 15, 2020 3:56 PM
Subject: Here is your replay and resources from today's webinar...



Hi there –

Thank you for registering for our webinar held this morning with me and Bob Cummins called, "Ready, Steady, Go". Bob Cummins will be sending you a link to replay the video soon.

We had a fantastic turnout of 70+ people and lots of questions and comments from the group. If you could not attend, I recommend watching it. We laughed, we cried, we ended with a big group virtual hug.

...Okay, only the laughing actually happened. But hopefully some learning did too. I know I came away with some great ideas to try out and share with others.

In the spirit of sharing, there were a number of links shared and I promised I would send them to everyone who registered, so here goes:

Here are a couple of good examples of COVID playbooks for getting back to work:

Tesla's playbook

https://www.tesla.com/sites/default/files/blog_attachments/Tesla-Return-to-Work-Playbook.pdf

ASSP/WISE playbook and resources

https://docs.google.com/spreadsheets/d/1HyOtS2WQnVc8x9sETxgk10IF_YRBgro6VrHMjZ1xSI/htmlview

Here is a free form designed by SPARK Business Works that many companies are using to create and capture health declaration forms using a QR code on personal cell phones to keep people from handling paper and pens:

<https://www.easysafetyforms.com/>

If you'd like to book a free coaching call with me to discuss your plan and how to encourage the behaviors you want to see more of, here is the link we shared in the webinar - click it and you can schedule a time to talk:

<http://bit.ly/DrJohnAustin>

We also had a number of great questions, including these:

- How do we help with the panic and concerns people might feel? We initially had the panic 'I want to go home' and I expect we will get 'I don't want to go back to the office.'
- The domain I am preparing to reopen (as a part of a design team) is a house of worship. How do I handle social distancing?
- How can we design our organisations to prevent us slipping back into our desks when the lockdown is lifted? Now is the time for digital transformation and being able to work from anywhere.

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- My difficult challenge has been working from home trying to coach from a verbal standpoint. I enjoy coaching face to face to create more of a one team together feeling.
- Would it be better to implement the strategy in stages and employees are allowed to work when all steps have been implemented after proper training?
- Fake news and conspiracy theories are actively appearing in conversation in the workplace. How do you approach dismissing these? Especially when they may affect a worker's attitude to safety e.g. social distancing and hygiene
- Hand washing station takes time, and time may be a barrier to people washing. Hand sanitizer is faster, so might consider that instead??
- We've had a spike in accidents recently, our investigations show staff were trying to social distance leading to the accident. We have some solutions but do you have any advice/ideas/case studies from other companies?

...and many more. Be sure to watch the replay to get all of the answers and even more questions and comments from the group.

What topics do you wish we had covered? Did we leave anything out? Do you have ideas for future webinars or resources that would be helpful?

Reply to this email and let me know.

Have a great weekend and be on the lookout for the replay coming up from Bob Cummins.

Thanks for reading and stay safe,

Dr. John Austin

CEO - Reaching Results